



Hybrid/AC-coupled Inverter USER MANUAL

HYS/HAS-3.8LV-USG1 HYS/HAS-4.8LV-USG1 HYS/HAS-6.0LV-USG1 HYS/HAS-7.6LV-USG1 HYS/HAS-9.6LV-USG1 HYS/HAS-11.5LV-USG1

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1. Safety Introduction

1.1 Explanation of Symbols

The following types of safety precautions and general information symbols used in this manual must be followed during the installation, operation, and maintenance of the inverter.

Symbol	Usage
4 DANGER	Indicates a hazard with a high level of risk that, if not avoided, will result in death or serious injury.
WARNING	Indicates a hazard with a medium level of risk that, if not avoided, can result in death or serious injury.
	Indicates a hazard with a low level of risk that, if not avoided, can result in minor or moderate injury.
NOTICE	Indicates a situation that, if not avoided, can result in property damage. NOTICE is used to address practices not related to personal injury.
<u>.</u>	Caution! Failure to observe any warnings contained in this manual may result in injury.
4	Danger to life due to high voltages! Only qualified personnel can open and maintain the inverter.
	Burn danger due to hot surface that may exceed 60°C.
i	Refer to the operating instructions.
5min	After the inverter is turned off, wait for at least 5 minutes before opening the inverter or touching live parts.
	Products shall not be disposed as household waste.
intergrated PV AFCI TYPE 1	Supports Type 1 DC Arc Detection on PV side.
C C US	CSA Marking for the United States of America and Canada.

<u><u><u></u></u></u>	This side up! This package must always be transported, handled and stored in such a way that the arrows always point upwards.
	Fragile - The package/product should be handled carefully and should never be tipped over or slung.
	Keep dry! The package/product must be protected from excessive humidity and must be stored under cover.
6	A maximum of six (6) identical packages can be stacked.

1.2 Safety Information

SAVE THESE INSTRUCTIONS-This manual contains important instructions for models HYS/HAS-3.8LV-USG1, HYS/HAS-4.8LV-USG1, HYS/HAS-6.0LV-USG1, HYS/HAS-7.6LV-USG1, HYS/HAS-9.6LV-USG1, and HYS/HAS-11.5LV-USG1, which should be followed during the installation and maintenance of the inverter. For the purpose of preventing personal injury and property damage, as well as ensuring the long-term operation of the product, please read and follow all the instructions and cautions on the inverter and in this user manual during installation, operation, and maintenance.

Safety instructions in this manual cannot cover all precautions that should be taken. Please consider the actual conditions on site when performing operations. Any damage caused by a violation of the safety instructions in this manual shall not be the responsibility of Hoymiles.

Symbol	Usage	
4 DANGER	 Danger to life from electric shock Before performing any work on the inverter, disconnect all DC and AC power from the inverter and wait for at least 5 minutes. The hazardous voltage will exist for up to 5 minutes after disconnection from the power supply. Never insert or remove the AC or DC connections when the inverter is running. Any live parts connected to battery ports cannot be touched before removing all the power from the inverter for 5 minutes because there is still danger to life even battery voltage is lower than 60 V. Do not touch DC conductors or any non-isolated cable ends. The mounting location must be inaccessible to children. Never touch either the positive or negative pole of the PV connecting device. Strictly prohibit touching both at the same time. 	
WARNING	 Risk of burns from hot surfaces The surface of the inverter might exceed 60°C (140°F), and touching the surface may result in burns. Do not touch hot surfaces before it cools down. 	

WARNING	 Only authorized service personnel are allowed to install the inverter or perform servicing and maintenance. All powers, both AC and DC, should be disconnected from the inverter before attempting any maintenance, cleaning, or working on any circuits connected to the inverter. Attempting to service the inverter yourself may result in a risk of electric shock or fire and will void your warranty. Keep away from flammable and explosive materials to avoid fire disasters. The installation place should be away from humid or corrosive substances. The unit contains capacitors that remain charged to a potentially lethal voltage after the mains, battery, and PV supply have been disconnected. When accessing the internal circuit of the inverter, wait for at least 10 minutes after disconnecting the power.
CAUTION	 The inverter has a transformerless design on the PV side. Neither positive nor negative terminals of PV panels should be grounded. The frames of PV panels should be grounded for safety reasons. Ensure that existing wiring is in good condition and no wire is undersized. Do not disassemble any parts of the inverter which are not mentioned in the installation. Authorized service personnel must use insulated tools when installing or working with this equipment. PV modules shall have an IEC 61730 class A rating and should be certified to UL 61730-1 and UL 61730-2 standards.
NOTICE	 The minimum rated temperature of the wire used is 90°C (194°F). All electrical connections must be in accordance with local and national standards. Only with permission of the local utility grid company, the inverter can be connected to the utility grid. Do not open the inverter cover or change any components without authorization, otherwise, the warranty commitment for the inverter will be invalid. Appropriate methods must be adopted to protect the inverter from electrostatic discharge; any damage caused by ESD is not warranted by the manufacturer. Prior to the application, please read this section carefully to ensure correct and safe application. Please keep the user manual properly. The manual contains no instructions for user-serviceable parts. See Warranty for instructions on obtaining service. If an error occurs, contact your local distributor or qualified electricians.

2. Product Introduction

2.1 Product Overview

The HYS/HAS-(3.8-11.5)LV-USG1 series inverter is a high-performance single-phase energy storage inverter with excellent reliability. The intelligent EMS function supports self-consumption, economic, and backup modes for multi-scenario applications. Monitoring management through S-Miles Cloud allows users to remotely diagnose and track the system performance over time, offering superior energy production.



HYS-(7.6-11.5)LV-USG1

* The image shown here is for reference only. The actual product received may differ.

Object	Description
1	LED Indicators
2	DC Switch ⁽¹⁾
3	Rapid Shutdown Switch
4	PV Terminals ⁽²⁾
5	Communication Port
6	Grounding Bar
7	Battery Terminals
8	AC Terminals

Note:

(1) Only for HYS-(3.8-11.5)LV-USG1 series inverter

(2) Only for HYS-(3.8-11.5)LV-USG1 series inverter

2.2 Product Dimensions

HYS-(3.8-6.0)LV-USG1





HYS-(7.6-11.5)LV-USG1



HAS-(3.8-6.0)LV-USG1



HAS-(7.6-11.5)LV-USG1



2.3 LED Indicators



Indicator	Status	Explanation
	RUN PY AC COM FAULT	Full circle LEDs on – SOC is 75-100%; battery is discharging or in standby Full circle LEDs blink – SOC is 75-100%; battery is charging
	RUN PV AC COM FAULT	3/4 circle LEDs on – SOC is 50-75%; battery is discharging or in standby 3/4 circle LEDs blink – SOC is 50-75%; battery is charging
SOC	RUN PV AC COM FAULT	2/4 circle LEDs on – SOC is 25-50%; battery is discharging or in standby 2/4 circle LEDs blink – SOC is 25-50%; battery is charging
	RUN PV AC COM FAULT	1/4 circle LED on – SOC is 0-25%; battery is discharging or in standby 1/4 circle LED blinks – SOC is 0-25%; battery is charging
	RUN PV AC COM FAULT	Full circle LEDs off – No BMS communication



Indicator	Status	Explanation
RUN		Off – Inverter is shut down Blink 1 – Inverter is booting Blink 2 – Inverter is in bypass mode On – Inverter is turned on
PV (for HYS)		Off – PV voltage is low Blink 1 – PV power is low On – PV is generating power
AC		Off – Grid is disconnected and EPS is off Blink 1 – Grid is disconnected but EPS is on On – Grid is connected
СОМ		Off – Communication error of both meter and BMS Blink 1 – Communication failed to meter Blink 2 – Communication failed to BMS On – Both meter and BMS communications are normal
FAULT		Off – No fault On - A fault occurs Blink 1 – EPS port overload Blink 2 – ISO/RCD fault Blink 3 – Arc fault

2.4 Protection Circuitry and Controls

The Hoymiles HYS-(3.8-11.5)LV-USG1 series inverter is equipped with arc fault circuit breakers (AFCI) and rapid shutdown (RSD) for the protection circuit and control to meet the relevant codes and standards.

2.4.1 AFCI

According to 2011 NEC Section 690.11, photovoltaic systems operating at 80 volts DC or greater between any two conductors shall be protected by a listed PV arc-fault circuit interrupter or other system components listed to provide equivalent protection. The AFCI function is integrated into the HYS-(3.8-11.5)LV-USG1 series inverter. Once an arc fault is detected, the corresponding error and time will be reported in the App. Within 24 hours, when the first four faults occur, the inverter will automatically clear the alarms and restart; when the fifth fault occurs, the inverter will shut down, and cannot automatically clear the alarm and restart. The inverter will resume operation after inspecting and repairing the arc fault position on-site, and manually clearing the alarm.

2.4.2 RSD

The HYS-(3.8-11.5)LV-USG1 series inverter integrates the transmitter HT10. When paired with Hoymiles rapid shutdown HRSD (HRSD-1C or HRSD-2C) and powered on, HT10 sends a "permission to operate" signal to HRSD that is connected to the PV modules. Once HRSD receives this signal, it will start to work and enable PV modules to be connected in series to the hybrid inverter, thus producing power. When HRSD gets this signal, it will start to work and allow the string voltage to ramp up. When the HRSD loses this signal, it will be in the standby state, and the HRSD only outputs around 1 Vdc.



Rapid Shutdown Initiation Process:

1. Press the switch button to turn off the internal transmitter. This will initiate rapid shutdown of the PV (ramps the PV voltage down).

2. Twist the switch clockwise to turn on the transmitter. This will bring the PV voltage back up to normal.

Note:

The rapid shutdown will only be initiated if HRSD has been installed on the PV modules. Without the HRSD, rapid shutdown is not possible.

2.5 Operating Modes



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2.6 System Diagram

2.6.1 Basic Diagram

The HYS-(3.8-11.5)LV-USG1 series inverter can be connected to a battery and PV panels to form a PV Energy Storage System (ESS). In the event of a grid outage, it can be used as an emergency power supply (EPS) through the self-consumption of solar energy. It can form a DC-coupled system for a new installation or an AC-coupled system to retrofit existing installations.

HYS-(3.8-6.0)LV-USG1



HYS-(7.6-11.5)LV-USG1



The HAS-(3.8-11.5)LV-USG1 series inverter can be connected to a battery and any grid-connected PV inverter to form a PV Energy Storage System (ESS). In the event of a grid outage, it can be used as an emergency power supply (EPS) through the self-consumption of solar energy, as the grid-connected PV inverter can also work when it is connected to the GEN port or Grid port even if there is a grid outage.

HAS-(3.8-6.0)LV-USG1



HAS-(7.6-11.5)LV-USG1





2.6.2 Unacceptable Diagram

Avoid the following installation types to prevent damage to the system or the inverter.



One battery cannot be connected to multiple inverters.



Single PV cannot be connected to multiple inverters.



EPS port cannot be connected to grid directly.



One meter cannot be connected to multiple inverters and different CTs cannot be connected to the same line cable.



Neither EPS or on-grid port can be connected to generator directly.



Incompatible battery cannot be connected to battery port.

3. Installation Instruction

3.1 Packing List

Please ensure that none of the components listed below are missing or damaged upon receipt of the hybrid or AC-coupled inverter.

HYS-(3.8-11.5)LV-USG1



Accessories Packing List



HAS-(3.8-11.5)LV-USG1



Accessories Packing List



3.2 Installation Tools

The following tools are recommended in the installation process, and other auxiliary tools can also be used on site if necessary.



3.3 Mounting

3.3.1 Mounting Location Requirements

WARNING	 Make sure there is no electrical connection before installation. To avoid electric shock or other injuries, make sure that holes are not drilled over any electrical parts or plumbing installations.
NOTICE	• Make sure the inverter is correctly installed according to the following list. Any incorrect installation would require a risk assessment.

Check List

1. The inverter installation should be protected by shelter from direct sunlight or bad weather such as snow, rain, or lightning.

2. The inverter should be installed on a solid surface that is suitable for the inverter's dimensions and weight.

3. The inverter should be installed vertically or at a maximum back tilt of 15°. Leave enough space around the inverter according to the figure below.



4. The inverter should be installed in an environment with good ventilation and heat dissipation conditions.

5. The ambient temperature should be between -25°C (-13°F) and 45°C (113°F). High ambient

temperatures will cause power derating of the inverter.

- 6. The relative humidity should be less than 95%, without condensing.
- 7. The inverter should be installed at eye level for convenient maintenance.
- 8. The product label on the inverter should be visible after installation.
- 9. The inverter should be installed far from flammable materials.

3.3.2 Wall Mounting Steps

Install the inverter on the wall using the provided wall-mounting bracket and expansion plug sets.

Procedure		
Step 1&2	 Position the bracket against the wall and mark the 6 drilling hole locations. Drill holes with a driller, and make sure the holes are deep enough (at least 60 mm). 	
	2 23 203 mm/8 ln ²	
Step 3&4	 Place sleeves in the holes, and then tighten them. Fix the wall bracket with expansion screws. Please confirm that the bracket is firmly attached to the mounting surface. 	
Step 5&6	 Mount the inverter on the bracket. Tighten the screw with a torque of 1.4 N·m to secure the bracket and the inverter. 	

3.4 Electrical Connection

WARNING	• Before any electrical connections, keep in mind that the inverter has dual power supplies. It is mandatory for the qualified personnel to wear personal protective equipment (PPE) during electrical work.
NOTICE	• Before connecting the cables, use the adjustable wrench to unscrew the waterproof plugs with a torque of at least 7 N·m. The size of the adjustable wrench can be adjusted to 41 mm (1.61 in) and 32 mm (1.26 in) according to the size of the waterproof plugs.

3.4.1 Over Current Protection Requirement

To ensure safe connection and operation, it is recommended to install an over current protection device while installing PV cables, battery cables, grid cables, EPS cables, and GEN cables. The following data is the current and recommended cable specification for the over current protection device.

		Current		Recommended Cable Specification		
Over Current Protection		Current		(90	°C/194°F, Cop	per)
Over Current Protection	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1
PV (only for HYS)	20 A	20 A	20 A	14-6 AWG	14-6 AWG	14-6 AWG
Battery	100 A	125 A	125 A	3-1/0 AWG	2-2/0 AWG	2-2/0 AWG
Grid L1/L2	40 A	50 A	50 A	10-4 AWG	8-4 AWG	8-4 AWG
EPS/GEN L1/L2	20 A	25 A	25 A	14-6 AWG	14-6 AWG	14-6 AWG

		Current		Recommended Cable Specification		
Over Current Protection		Current		(90)	°C/194°F, Cop	per)
Over Current Protection	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1
PV (only for HYS)	20 A	20 A	20 A	14-6 AWG	14-6 AWG	14-6 AWG
Battery	200 A	250 A	250 A	3/0-4/0 AWG	4/0 AWG	4/0 AWG
Grid L1/L2	80 A	100 A	100 A	4-1 AWG	3-1 AWG	3-1 AWG
EPS/GEN L1/L2	40 A	50 A	50 A	10-6 AWG	8-6 AWG	8-6 AWG

3.4.2 Recommended Cable List

This data is the cable specification recommended by Hoymiles. For proper cable specifications, please refer to local laws and regulations and actual installation.

Cable		Stripping Length		
(90°C/194°F, Copper)	HYS/HAS-3.8LV-	HYS/HAS-4.8LV-	HYS/HAS-6.0LV-	HYS/HAS-3.8/4.8/6.0LV-
	USG1	USG1	USG1	USG1
PV Cable (only for HYS)	12 AWG	12 AWG	12 AWG	12 mm/0.47 in
Battery Cable	2 AWG	2 AWG	2 AWG	23 mm/0.91 in
Battery Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in
Grid L1/L2 Cable	8 AWG	8 AWG	8 AWG	17 mm/0.67 in
Grid N Cable	10 AWG	10 AWG	10 AWG	15 mm/0.59 in
Grid Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in
EPS/GEN L1/L2/N Cable	10 AWG	10 AWG	10 AWG	15 mm/0.59 in
EPS/GEN Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in
Communication Cable	24 AWG	24 AWG	24 AWG	8 mm/0.31 in

Cable		Stripping Length		
(90°C/194°F, Copper)	HYS/HAS-7.6LV-	HYS/HAS-9.6LV-	HYS/HAS-11.5LV-	HYS/HAS-7.6/9.6/11.5LV-
(50 0.55.1, 00000.)	USG1	USG1	USG1	USG1
PV Cable (only for HYS)	12 AWG	12 AWG	12 AWG	14 mm/0.55 in
Battery Cable	3/0 AWG	4/0 AWG	4/0 AWG	23 mm/0.91 in
Battery Ground Cable	6 AWG	6 AWG	6 AWG	12 mm/0.47 in
Grid L1/L2 Cable	4 AWG	3 AWG	3 AWG	24 mm/0.94 in
Grid N Cable	10 AWG	8 AWG	8 AWG	18 mm/0.71 in
Grid Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in
EPS/GEN L1/L2/N Cable	10 AWG	8 AWG	8 AWG	18 mm/0.71 in
EPS/GEN Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in
Communication Cable	24 AWG	24 AWG	24 AWG	8 mm/0.31 in

3.4.3 Opening the Wiring Box Cover

	Procedure
Step 1	• Loosen but do not remove the 6 screws of the wiring box cover with T20 screwdriver.
Step 2	Remove the cover.

3.4.4 PV Cable Connection (Only for HYS series inverters)

WARNING	 within the allowable range of the inv please refer to the technical parame limits. If the PV cables are reversely connec properly, do not turn off the DC swit fire, or damage to the inverter. 	ngs of the panels to be connected are verter. Ensure the polarity is correct, and ters in Chapter 5 for voltage and current cted or if the inverter is not working rch. Otherwise, it may cause a DC arc, ss structure, please do not ground the Recommended Cable Specification
	Before connecting PV cables, please ma	ke sure all requirements listed below

Over Current Protection		Current		Recommended Cable Specificati (90°C/194°F, Copper)		
Over Current Protection	HYS-3.8LV-	HYS-4.8LV-	HYS-6.0LV-	HYS-3.8LV-	HYS-4.8LV-	HYS-6.0LV-
	USG1	USG1	USG1	USG1	USG1	USG1
PV	20 A	20 A	20 A	14-6 AWG	14-6 AWG	14-6 AWG

Cable		Specification	Stripping Length	
(90°C/194°F, Copper)	HYS-3.8LV-USG1	HYS-4.8LV-USG1	HYS-6.0LV-USG1	HYS-3.8/4.8/6.0LV-USG1
PV Cable	12 AWG	12 AWG	12 AWG	12 mm/0.47 in

	Procedure		
Step 1	• Strip the cable insulation by 12 mm (0.47 in).		
Step 2	• Insert the PV cables into the terminal, and gently pull the cables backward to ensure that they are firmly connected.		
PV1+ P	V1- PV2+ PV2-		

12 mm (0.47 in)

 8

П

			Recommended Cable Specification			
	Current			(90°C/194°F, Copper)		
Over Current Protection	HYS-7.6LV-	HYS-9.6LV-	HYS-11.5LV-	HYS-7.6LV-	HYS-9.6LV-	HYS-11.5LV-
	USG1	USG1	USG1	USG1	USG1	USG1
PV	20 A	20 A	20 A	14-6 AWG	14-6 AWG	14-6 AWG
		·				·

	Cable		Specification	Stripping Length	
	(90°C/194°F, Copper)	HYS-7.6LV-USG1 HYS-9.6LV-USG1 HYS-11.5LV-USG1		HYS-7.6/9.6/11.5LV-USG1	
ĺ	PV Cable	12 AWG	12 AWG	12 AWG	14 mm/0.55 in

	Procedure			
Step 1	• Strip the cable insulation by 14 mm (0.55 in).			
Step 2	• Insert the PV cables into the terminal, and gently pull the cables backward to ensure that they are firmly connected.			
	PV1- PV2+ PV2- 14 mm (0.55 in) 14 mm (0.55 in) 14 mm (0.55 in)			

3.4.5 Battery Cable Connection

This section mainly describes the cable connections on the inverter side. Refer to the instructions supplied by the battery manufacturer for the connections on the battery side.

For batteries without a built-in DC breaker, make sure that an external DC breaker is connected. If you need to use this hybrid inverter or AC-coupled inverter as a grid-tied inverter, please contact Hoymiles for help.

WARNING	 A two-pole DC breaker with an over current protection (OCP) function is compulsory to be installed between the inverter and battery. The battery may have this switch integrated. If not, an external DC switch of proper ratings should be used. Make sure the breaker mentioned above is in the "OFF" position. Before proceeding to the next step, make sure that the battery voltage is 0 Vdc through a multimeter.
NOTICE	 Do not turn the battery switch on until all cables are properly connected. The inverter is compatible with specific batteries. For battery models that this inverter supports, please refer to the Hoymiles compatible battery list.

Over Current Protection	Current			Recommended Cable Specification		
				(90°C/194°F, Copper)		
	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1
Battery	100 A	125 A	125 A	3-1/0 AWG	2-2/0 AWG	2-2/0 AWG

Cable		Stripping Length		
(90°C/194°F, Copper)	HYS/HAS-3.8LV-	HYS/HAS-4.8LV-	HYS/HAS-6.0LV-	HYS/HAS-3.8/4.8/6.0LV-
(50 G. 5 , coppe.)	USG1	USG1	USG1	USG1
Battery Cable	2 AWG	2 AWG	2 AWG	23 mm/0.91 in
Battery Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in

Procedure						
Step 1	 Strip the battery cable insulation by 23 mm (0.91 in). Strip the battery ground cable insulation by 12 mm (0.47 in). 					
Step 2	• Firstly, use the slotted screwdriver to unscrew the screw on the grounding bar, insert the battery ground cable, and tighten the screw. Secondly, use the hex wrench to unscrew the bolts, insert the battery cables into the terminals, and then tighten the bolts. Gently pull the battery cables and battery ground cable backward to ensure that they are firmly connected.					







Over Current Protection	Current			Recommended Cable Specification (90°C/194°F, Copper)		
	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1
Battery	200 A	250 A	250 A	3/0-4/0 AWG	4/0 AWG	4/0 AWG

Cable		Stripping Length		
(90°C/194°F, Copper)	HYS/HAS-7.6LV-	HYS/HAS-9.6LV-	HYS/HAS-11.5LV-	HYS/HAS-7.6/9.6/11.5LV-
(50 0.55.1) copper)	USG1	USG1	USG1	USG1
Battery Cable	3/0 AWG	4/0 AWG	4/0 AWG	23 mm/0.91 in
Battery Ground Cable	6 AWG	6 AWG	6 AWG	12 mm/0.47 in

Procedure						
Step 1	 Strip the battery cable insulation by 23 mm (0.91 in). Strip the battery ground cable insulation by 12 mm (0.47 in). 					
Step 2	• Firstly, use the slotted screwdriver to unscrew the screw on the grounding bar, insert the battery ground cable, and tighten the screw. Secondly, use the hex wrench to unscrew the bolts, insert the battery cables into the terminals, and then tighten the bolts. Gently pull the battery cables and battery ground cable backward to ensure that they are firmly connected.					



3.4.6 AC Cable Connection

The following diagrams are examples of connecting grid cables, and the GEN and EPS connection methods are the same as grid connection. For recommended cable specifications of EPS and GEN, please refer to the following recommended cable list.

WARNING	 Before connecting the AC cables, please make sure all requirements listed below are followed. An independent two or three circuit breaker must be installed on the output side of the inverter to ensure safe disconnection from the grid. Multiple inverters cannot share one circuit breaker. Never connect a load between the inverter and the circuit breaker. Make sure that the overcurrent protection devices (OCPDs) (breakers) are turned off. Before proceeding to the next step, make sure that the AC voltages are 0 Vac through a multimeter.
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Over Current Protection	Current			Recommended Cable Specification (90°C/194°F, Copper)		
	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1
Grid L1/L2	40 A	50 A	50 A	10-4 AWG	8-4 AWG	8-4 AWG
EPS/GEN L1/L2	20 A	25 A	25 A	14-6 AWG	14-6 AWG	14-6 AWG

Cable		Specification		Stripping Length	
(90°C/194°F, Copper)	HYS/HAS-3.8LV-	HYS/HAS-4.8LV-	HYS/HAS-6.0LV-	HYS/HAS-3.8/4.8/6.0LV-	
	USG1	USG1	USG1	USG1	
Grid L1/L2 Cable	8 AWG	8 AWG	8 AWG	17 mm/0.67 in	
Grid N Cable	10 AWG	10 AWG	10 AWG	15 mm/0.59 in	
Grid Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in	
EPS/GEN L1/L2/N Cable	10 AWG	10 AWG	10 AWG	15 mm/0.59 in	
EPS/GEN Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in	

Procedure						
Step 1	 Strip the grid L1/L2 cable insulation by 17 mm (0.67 in), and strip the grid N cable insulation by 15 mm (0.59 in). Strip the grid ground cable insulation by 12 mm (0.47 in). 					
Step 2	• Firstly, use the slotted screwdriver to unscrew the screw on the grounding bar, insert the grid ground cable, and tighten the screw. Secondly, insert the L1/L2/N cable into the grid terminals. Gently pull the grid cable and grid ground cable backward to ensure that they are firmly connected.					







Over Current Protection	Current			Recommended Cable Specification (90°C/194°F, Copper)		
	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1
Grid L1/L2	80 A	100 A	100 A	4-1 AWG	3-1 AWG	3-1 AWG
EPS/GEN L1/L2	40 A	50 A	50 A	10-6 AWG	8-6 AWG	8-6 AWG

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Cable		Stripping Length		
(90°C/194°F, Copper)	HYS/HAS-7.6LV-	HYS/HAS-9.6LV-	HYS/HAS-11.5LV-	HYS/HAS-7.6/9.6/11.5LV-
(50 c) 15 1 (copper)	USG1	USG1	USG1	USG1
Grid L1/L2 Cable	4 AWG	3 AWG	3 AWG	24 mm/0.94 in
Grid N Cable	10 AWG	8 AWG	8 AWG	18 mm/0.71 in
Grid Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in
EPS/GEN L1/L2/N Cable	10 AWG	8 AWG	8 AWG	18 mm/0.71 in
EPS/GEN Ground Cable	8 AWG	8 AWG	8 AWG	12 mm/0.47 in

	Procedure
Step 1	 Strip the grid L1/L2 cable insulation by 24 mm (0.94 in), and strip the grid N cable insulation by 18 mm (0.71 in). Strip the grid ground cable insulation by 12 mm (0.47 in).
Step 2	• Firstly, use the slotted screwdriver to unscrew the screw on the grounding bar, insert the grid ground cable, and tighten the screw. Secondly, insert the L1/L2/N into the grid terminals. Gently pull the grid cable and grid ground cable backward to ensure that they are firmly connected.







Note that if the GEN port is connected to the PV inverter or generator, the GEN port limits are described as follows:

Inverter Model	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-	HYS/HAS-
	3.8LV-USG1	4.8LV-USG1	6.0LV-USG1	7.6LV-USG1	9.6LV-USG1	11.5LV-USG1
Rated input voltage of GEN port	240 V					
Max. input current of GEN port	16 A	20 A	25 A	32 A	40 A	48 A
Recommended AC breaker	20 A/240 V	25 A/240 V	25 A/240 V	40 A/240 V	50 A/240 V	50 A/240 V
Recommended cable	14-6 AWG	14-6 AWG	14-6 AWG	10-6 AWG	8-6 AWG	8-6 AWG

Note:

- Select the appropriate AC breaker in accordance with local laws and regulations.
- The grid-connected PV inverter connected to the GEN port must have overfrequency protection function.

3.4.7 Communication Cable Connection

Detailed pin functions of each port on the communication interface are as follows.



Label	Description
Parallel (CANH, CANL, 485B_1, 485A_1, 485B_2, 485A_2)	For parallel operation.
BMS (NTC+, NTC-, CANH, CANL, 485A, 485B)	For Li-ion batteries, communication is via CAN or RS485. For lead-acid batteries, the temperature is monitored via a sensor through NTC+ and NTC
SW_485 (ON, OFF)	120 Ohm termination resistor for parallel operation.
SW_CAN (ON, OFF)	120 Ohm termination resistor for parallel operation.
Meter (485A1, 485B1, 485A2, 485B2)	For the smart meter. One is connected to the grid side, and the other is connected to the third-party inverter.
DI (DI_A, DI_B)	Dry contact input of external bypass contactor.
+12V/GND	Reserved.
EPO_P/EPO_N	For external Emergency Power Off switch.
D01 (N01, COM1)	Dry contact output. The DO1 can be set to one of the functions as follows: Earth Fault Alarm, Load Control, and Generator Control.
DO2 (NO2, COM2)	Dry contact output. The DO2 will control the bypass contactor under certain logic.

3.4.7.1 Smart Meter and CT Connection

The smart meter and CT in the accessory box are necessary for system installation and are used to provide the operating condition of the inverter via RS485 communication.

WARNING	• Before connecting the smart meter and CT, ensure that the AC cable is totally isolated from the AC power source.
NOTICE	 One smart meter can be used with only one inverter. One CT must be used for one smart meter and must be connected to the same phase with the smart meter power cable. There is a symbol (arrow) or label on the surface of CT that indicates the correct mechanical orientation of the CT on the conductor under measurement. Please identify the arrow or label before installing the CT.

Cable	Specification			Stripping Length
(90°C/194°F, Copper)	HYS/HAS-3.8LV-	HYS/HAS-4.8LV-	HYS/HAS-6.0LV-	HYS/HAS-3.8/4.8/6.0LV-
(56 c. 5 , coppe. ,	USG1	USG1	USG1	USG1
L1/L2/N Cable	14 AWG	14 AWG	14 AWG	6 mm/0.24 in
RS485 Cable (shield twisted pair)	24 AWG	24 AWG	24 AWG	8 mm/0.31 in

	Procedure (for HYS series inverters)
Step 1	• Clamp CT 1-1 and CT1-2 to L1/L2 wire, respectively connect the white and blue wire of CT 1-1 to terminals 1/3, and respectively connect the white and blue wire of CT 1-2 to terminals 4/6. The arrow on the surface of CT should point to the grid.
Step 2	• Connect meter's terminals 2/5/10 to grid L1/L2/N.
Step 3	• Respectively connect meter's terminals A and B to inverter METER_A and METER_B.



	Procedure (for HAS series inverters)		
Step 1	• The connection method of smart meter 1 is the same as that described above. The arrow on the surface of CT should point to the grid.		
Step 2	• If the PV inverter is connected to the grid port, connect terminals 2/5/10 of smart meter 2 to PV inverter L1/L2/N, and respectively connect meter's terminals A and B to inverter METER_A (3) and METER_B (4). Note that the arrow on the surface of CT should point to the opposite direction of the PV inverter.		
R5485B	PV Inverter F Image: Constrained on the state of th		

Note:

There is one smart meter in our packing box, and the other needs to be purchased from Hoymiles. The meter address is automatically set. If there are meter communication problems, please check if the address of the PV side meter is set to 1, and the address of the grid side meter is set to 2.

Cable	Specification			Stripping Length	
(90°C/194°F, Copper)	HYS/HAS-7.6LV-	HYS/HAS-9.6LV-	HYS/HAS-11.5LV-	HYS/HAS-7.6/9.6/11.5LV-	
(50 C. 5 , coppo.)	USG1	USG1	USG1	USG1	
L1/L2/N Cable	14 AWG	14 AWG	14 AWG	6 mm/0.24 in	
RS485 Cable (shield twisted pair)	24 AWG	24 AWG	24 AWG	8 mm/0.31 in	

	Procedure (for HYS series inverters)		
Step 1	• Clamp CT 1-1 and CT1-2 to L1/L2 cable, respectively connect the white and blue wire of CT 1-1 to terminals 1/3, and respectively connect the white and blue wire of CT 1-2 to terminals 4/6. The arrow on the surface of CT should point to the grid.		
Step 2	Connect grid L1/L2/N to meter's terminals 2/5/10.		
Step 3	• Respectively connect meter's terminals A and B to inverter METER_A and METER_B.		
	RS485B RS485A		

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	Procedure (for HAS series inverters)		
Step 1	• The connection method of smart meter 1 is the same as that described above. The arrow on the surface of CT should point to the grid.		
Step 2	• If the PV inverter is connected to the grid port, connect terminals 2/5/10 of smart meter 2 to PV inverter L1/L2/N, and respectively connect meter's terminals A and B to inverter METER_A (3) and METER_B (4). Note that the arrow on the surface of CT should point to the opposite direction of the PV inverter.		
RS4858 RS485A	PU Inverter Figure 1 Image: Constrained and the state of the state o		

Note:

There is one smart meter in our packing box, and the other needs to be purchased from Hoymiles. The meter address is automatically set. If there are meter communication problems, please check if the address of the PV side meter is set to 1, and the address of the grid side meter is set to 2.

3.4.7.2 DI Connection

There is an integrated DI (IN+, IN-) as the dry contact input to the bypass contactor of the inverter.



3.4.7.3 DO Connection

The inverter has integrated a multiple-function dry contact (DO1 and DO2). The DO1 can be set to one of the functions as follows, Earth Fault Alarm, Load Control, and Generator Control. The DO2 can control the external bypass contactor if installed.





3.4.7.4 External Emergency Power Off Switch Connection (Optional)

If the inverter is installed in a place where it is inaccessible to first responders, an external Emergency Power Off (EPO) switch must be installed to manually shut down the system in case of emergency. The external EPO switch is not provided by Hoymiles and should be purchased separately. It must meet the requirements as follows,

- An ON/OFF position and an ON/OFF position indicator;
- A protection degree of NEMA 3R or above;
- The installation location should be readily accessible.

	Procedure		
Step 1	• Remove the jumper wires between EPO_P and EPO_N.		
Step 2	• Connect one end of the positive and negative wires to the EPO_P and EPO_N terminals, and connect the other end to the external EPO switch.		

Note:

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If an external Emergency Power Off switch is not needed, please do not remove the jumper wires.

3.4.7.5 BMS Connection

BMS is used to communicate with compatible Li-ion batteries. If a lead-acid battery is used to work with this inverter, the battery temperature sensor in the packing list shall be used to monitor the battery temperature.

11

Procedure	
Step 1	• Strip the communication cable insulation with an ethernet wire stripper, and lead the corresponding signal cables out. Insert the signal cables into the RJ45 plug in the correct order, and crimp it with a network cable crimper.
Step 2	• Insert the RJ45 plug into the BMS port, and gently pull the cable backward to make sure that the plug is completely connected to the BMS port. The pin definition of BMS or battery temperature sensor is shown in the " <u>3.4.6 Communication Cable Connection</u> ".
Porter Porter	
3.4.7.6 DTS Connection

	DTS-4G-G1 and DTS-Wi-Fi-G1 Procedure
Step 1	Remove the DTS port cover plate.
Step 2	• Insert the DTS into the USB port, and tighten the screws.
Step 3	• Respectively connect the ends of the DTS connecting line to the corresponding ports.
	-







	DTS-Ethernet-G1 Procedure
Step 1&2	Remove the DTS port cover plate.Insert the DTS-Ethernet into the USB port, and tighten the screws.
Step 3&4	Respectively connect the ends of the DTS connecting line to the corresponding ports.Unscrew the swivel nut from the connector.
Step 5	 Insert the RJ45 plug (pin definition is shown in the right figure) into the connector until there is an audible click sound. (Note that the RJ45 plug with cable sheath cannot be inserted.) Thread the cable of an appropriate length through the connector. Tighten the cable gland.



4







Indicator	Status	Description
RUN	ON	DTS is powered on.
RUN	OFF	DTS is not powered on.
СОМ	ON	Proper communication with the inverter.
COM	OFF	Improper communication with the inverter.
	ON	Proper communication with S-Miles Cloud.
NET	OFF	Improper communication with S-Miles Cloud.
	BLINK	Improper communication with S-Miles Cloud, but the network is connected.

3.4.8 Installing the Wiring Box Cover

Procedure
• After the wires are firmly and correctly connected, install the wiring box cover with a T20 screwdriver.

3.5 Operation

3.5.1 Commissioning

	 Before the commissioning of the inverter, make sure: The inverter DC switch and external circuit breaker are disconnected; Check wiring according to "<u>3.4 Electrical Connection</u>";
NOTICE	 Check whether the rapid shutdown switch is in the "ON" position; Check whether the grid voltage is within the permissible range through the multimeter before turning on the AC switch; Unused terminals must be sealed using corresponding sealing plugs; Nothing is left on the top of the inverter and battery; Cables are routed in a safe place or protected against mechanical damage;
	Warning signs and labels are intact.

	System Power-on Procedure
Step 1	If the inverter is connected to the battery, turn on the battery power switch and DC breaker.
Step 2	Turn on the AC breaker between the inverter and the grid.
Step 3	(Only for HYS) Rotate the DC switch to "ON" if the inverter is connected to the PV strings.
Step 4	Check whether the inverter is operating properly through the inverter indicators status.

3.5.2 Decommissioning

NOTICE	 After powering off the inverter, follow the steps below if needed: Wait at least 5 minutes after the LED indicators turn off to release the internal energy; Disconnect all cables; Remove DTS and power meter; Remove the inverter from the wall, remove the bracket if necessary, and finally pack the inverter and accessories; Please strictly follow the procedure below. Otherwise, it will cause lethal voltages or unrecoverable damage to the inverter.
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	System Power-off Procedure
Step 1	Stop the inverter from working via the Hoymiles App.
Step 2	Disconnect the AC breaker between the inverter and the grid.
Step 3	(Only for HYS) Rotate the DC switch to "OFF".
Step 4	Turn off the DC breaker between the inverter and the battery.
Step 5	Check whether the inverter indicators are off.

3.5.3 S-Miles Cloud App

The S-Miles Cloud App has been developed for the Hoymiles inverter and offers the following features:

- a. Network configuration;
- b. Local installation assistant;
- c. System monitoring.

Please download the S-Miles Cloud App from the Google Play Store or the Apple App Store. The QR code below can also be scanned to download the App. Please refer to the S-Miles Cloud User Manual from www.hoymiles.com/resources/download/ for details.



S-Miles Installer



S-Miles End-user

3.5.3.1 DTS Online Setting

1. Search "Hoymiles" in the App Store (iOS) or the Play Store (Android), or scan the QR code to download the Hoymiles Installer App.

2. Open the app and log in with your installer account and password. For new Hoymiles installers, please apply for an installer account from your distributor in advance.

3. Use the App to connect to the DTS.

(a) Open the Installer App on your smartphone/tablet and log in. Tap on "O&M" at the bottom of the page, and then tap on "Network Config".



(b) Select the DTS's wireless network and tap "Connect". (The network name of the DTS consists of DTS and product serial number, and the default password is ESS12345.)

O&M	← WLAN	0	\leftarrow wlan	0	\leftarrow wlan	0
Capacity 324 kW	WLAN	C	10,41	•	WLAN	•
Normal: 15 Offline: 20	More settings	7')	Hore settings		Hore settings	
36 Total • Unfinished: 1	To improve location accuracy, apps and can detect WLAN networks even when	WLAN	AVAILABLE		AML48.2	
	is disabled. You can change this in Adv settings.	vanced	HM, RDC, NG Text-scope		HM, ADC, NO Connected	- 1
Energy This Month Bar 2 kWh			HM, RDC, 2.45 Territ, incrusted (instance)		charang Second, and special localizations	- 12
Note e Offset Phone not connected to DTU Wi-Fi. Please connect first.			Distance in the second	-	charang-55 Terret, energener' (realisted)	
Tools Cancel Confirm			DTS-00000005 Saved (no Internet access)	الأ	HPU,RDC,2.45 Toront, encounter to advance	- 1
× ()			terrar (DITS-AND ADDRESS	- 71
Alarm Toolkit			Lamon, ADAT	\sim	DTS-0000005	
			DMECT-42-HP HEET/Laweint Incustod	-	Signal strength	Excellent
Network Config			Disaflet-atted Incident		Encryption type	None
			NP-Price-OA-Color Lasechet Pro Transpiral	-	CANCEL FORGET	CONNECT
						9h

4. Network configuration.

(a) Upon successful connection, tap on "Network Config" again and access the Network Configuration page.

(b) Select the router Wi-Fi and enter the password.

(c) Tap on "Send to DTU".

5. Check the DTS indicator for a solid blue light, which signifies a successful connection.

The network configuration takes about 1 minute, please be patient. If the network is not connected, please check the internet as instructed.

<		Network config		
		Wi-Fi		l
		Connecting to router		
Piez	<u> </u>	68s	P	rd.
Y	DTU	Router	Server	~
		Back		
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3.5.3.2 System Commissioning of Wireless Access Point (AP) Connection

1. Connect the wireless network of DTU. Open the App, and tap "Toolkit \rightarrow Meter Location" to configure the grid side meter. The serial number (SN) can be entered manually or identified through scanning the QR code.



2. Tap "Grid Profile Config \rightarrow ESS Advanced Config \rightarrow Meter Model" to choose "Two-phase Meter", and Tap "Save".

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platfo	irm: Wi-Fi	
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3-09-22 10:1	0:14	
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arging		
10:10:47		
>	>	
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3. Tap "Inverter Management \rightarrow Battery Setting" to set battery type, BMS protocol, and battery capacity, and tap "Save". (The default setting is "No battery".)

r Management Status: On-grid Self-check Work Status: Discharging Time: 2023-09-22 10:10:47 s ck > file Config > ccation > cr Setting >	< Overview
table 214322190022 think Battery 214322190022 think Battery 214322190022 think Battery the platform: Wi-Fi inection Time: 2023-09-22 10:10:14 TManagement Status: On-grid Self-check // Status: Discharging // satus: Discharging	
J Connection to the platform: Wi-Fi nection Status: r Management Status: On-grid Self-check Work Status: Discharging true: 2023-09-22 10:10:14 Status: Discharging status: Discharging status: Discharging status: Discharging status: Discharging status: Discharging status: Discharging status: Discharging	
nection Status:	
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Status: On-grid Self-check Work Status: Discharging Time: 2023-09-22 10:10:47 s clocality file Config > scation > or Setting >	Last Connection Time: 2023-09-22 10:10:14
Work Status: Discharging Image: 2023-09-22 10 10:47 Image: 2023-09-22 10:10:47 Image: 2023-09-22 10:10:10:10 Image: 2023-09-22 10:10:10:10 Image: 2023-09-22 10:10:10:10 Image: 2023-09-22 10:10:10:10:10 Image: 2023-09-22 Image: 2023-09-22 Imag	Inverter Management
Time: 2023-09-22 10:10:47	Inverter Status: On-grid Self-check
seation > or Setting >	Battery Work Status: Discharging
ck > file Config > scation > or Setting >	Update Time: 2023-09-22 10:10:47
file Config > scatton > or Setting >	Settings
scation > or Setting >	Self-check >
or Setting >	Grid Profile Config >
	Meter Location >
(Config	Generator Setting >
comy /	Network Config >
aing >	Networking >

4. Tap "Generator Setting", choose the corresponding option according to whether the device connected to the GEN port is "Generator" or "Inverter", and tap "Save". (The default option is "None".)

< Overview	
Cloud Communication	
DTU-SN: 430122480747	
Last DTU Connection to the platform: Wi-Fi	
Last Connection Status: 🛜	
Last Connection Time: 2023-09-22 10:10:14	
Inverter Management	>
Inverter Status: On-grid Self-check	
Battery Work Status: Discharging	
Update Time: 2023-09-22 10:10:47	
Settings	
Self-check	>
Grid Profile Config	>
Meter Location	>
Generator Setting	>
Network Config	>
Networking	>

5. Make sure that all cables including DC cables, AC cables, and communication cables are properly connected, and all DC and AC switches are turned on, and then tap "Self-check". If there is any problem, solve the problem, and tap "Self-check" again to confirm that the problem is completely solved. If there is no problem, this interface will display green checkmarks on the right of these items.

< Overview	
Cloud Communication	
DTU-SN: 430122480747	
Last DTU Connection to the platform: Wi-Fi	
Last Connection Status: 🛜	
Last Connection Time: 2023-09-22 10:10:14	
Inverter Management	>
Inverter Status: On-grid Self-check	
Battery Work Status: Discharging	
Update Time: 2023-09-22 10:10:47	
Settings	
Self-check	>
Grid Profile Config	2
Meter Location	>
Generator Setting	2
Network Config	2
Networking	>

3.5.4 ESS Operating Modes Setting

ESS Operating Mode is only for the United States, Canada, and Mexico. It is to restrict the energy exchange between the Area EPS and the energy storage sub-system (ESS). Hoymiles energy storage system has two ESS operating modes, Export Only Mode and Import Only Mode. The ESS Operating Modes can only be set through S-Miles Cloud Monitoring Platform https://global.hoymiles.com/.

3.5.4.1 Export Only Mode

If the Export Only Mode is chosen, the ESS may export active power to the Area EPS during discharging but shall not import active power from the Area EPS for ESS charging purposes. Under this mode, the Generation Control Function (GCF) is disabled, the grid input power is limited to 0 W.

3.5.4.2 Import Only Mode

If the Import Only Mode is chosen, the ESS may import active power from the Area EPS for charging purposes but shall not export active power from the ESS to the Area EPS. Under this mode, the GCF function is enabled, and the feed-in power is limited to 0 W.

3.5.4.3 Online Setting

1. Choose the plant you want to edit and click the " $O&M \rightarrow ESS$ Operating Modes Setting" button to perform ESS Operating Modes setting.

S-MILES CL		Home 🕮 Plant									• 😣	HM_ESS_EE
습 / Plant / L	.ist / Plant List											
Plant List	My Favor	rites Plant Map										
System Type		Plant Status V	Plant Name	 Enter pl 	lant name	٩	Advanced Filter 🛛				Create	Plant
Plant ID		Plant Name		Status	Capacity	Organization		Power Ratio	Creation	ïme	Action	8
				499	6kW				· 2023-0	2-21	8 0	Ŷ
				% ()	10kW				· 2023-0	2-14		÷
				49	6kW	-			· 2023-0	2-08		\$
				49	10kW				· 2023-0	1-17	8 /	¢
				-10	SkW				· 2023-0	1-05	8 /	ŵ
				-59	12kW				· 2022-	1-11	R /	☆
				49 O	6kW				· 2022-	1-11	R /	ŵ

Plant O&M			Х
Plant Name :	CRD	Capacity: 11.6 kW	
Organization :	储能测试小组	Owner: -	
Plant Type :	Residential Plant (Single Array)	Installation Time: 2023-08-08 01:03:30 (UTC-06)	
Address :	浙江省杭州市拱墅区康桥街道杭州禾迈电力电子股份有限公司顺	非创新中心	
Current Power:	 No data. 		
Plant O&M :	🕲 Settings	A Transfer Plant	
	🖽 Advanced Settings	ESS Operating Modes Settings	
	Delete	45	

2. Click the "Export Only Mode" or "Import Only Mode", click "Get verification code", enter your E-mail, and click the "Send" button to get a verification code. After you send the request, a single-use verification code will be sent to your E-mail. Enter the verification code and click "Configuration" to complete the setting.

ESS Operating Modes Settings	Х
Export Only Mode:	
Import Only Mode:	
 * Note 1. ESS Operating Modes Settings restrict power exchange between the Area EPS and the energy storage sub-system (ESS). 2. Request a verification code from the platform for ESS Operating Modes Settings. 3. After sending the request, a single-use verification code would be sent to account email. 4. This verification code would be invalid when the configuration takes effect or when the verification code was received for 5 minutes. 	
Cancel Get verification	n code

Get a verification cod	e		Х
mailbox:			
* Captcha: P	lease enter	Send	
		Elimination Configuration	

Plant name:
Your verification code is 320393 (valid within 5 minutes).
To ensure the security of your account, please do not provide this verification code to anyone.
This email is sent automatically by the system, please do not reply directly.

3. The verification would be invalid when the configuration takes effect or when the verification code is received for 5 minutes. If you correctly enter the verification code within the valid time, this page will display "Command executed"; if you enter the wrong verification code or enter the code beyond 5 minutes, this page will display "pvm.ctl.verification_code_invalid_or_error". Note that once the Export Only Mode or Import Only Mode is set, it will be locked and cannot be modified.

Device Comma	and			2
		\bigcirc		
		Command executed		
	SN	Туре	Status	
	240523160030	Inverter	Executed	
				Confirm
Device Comm	and			
Device Comm	and			Confirm
Device Comm	and			
Device Comm	and			
Device Comm	and	×		
Device Comm	and	X pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	\bigcirc	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	
Device Comm	and	pvm.ctl.verification_code_inva	lid_or_error	

4. Troubleshooting

When the system is in alarm, please log into the S-Miles Cloud App to review. The possible causes and their troubleshooting are detailed in the following table:

Display	Possible Cause	Handling Suggestions
Grid Overvoltage	The grid voltage is higher than the permissible range.	 Generally, the inverter will reconnect to the grid after the grid recovers. If the alarm occurs frequently: 1. Make sure the ESS safety configuration of the inverter is set correctly. 2. Make sure that the grid voltage in your area is stable and within the normal range. 3. Check whether the cross-sectional area of the AC cable meets the requirement. 4. If the alarm persists, contact Hoymiles technical support team.
Grid Undervoltage	The grid voltage is lower than the permissible range.	 Generally, the inverter will reconnect to the grid after the grid recovers. If the alarm occurs frequently: 1. Make sure the ESS safety configuration of the inverter is set correctly. 2. Make sure that the grid voltage in your area is stable and within the normal range. 3. Check whether the AC cable is firmly in place. 4. If the alarm persists, contact Hoymiles technical support team.
Grid Overfrequency	The grid frequency is higher than the permissible range.	Generally, the inverter will reconnect to the grid after the grid recovers. If the alarm occurs frequently: 1. Make sure the ESS safety configuration of the inverter is set correctly. 2. Make sure that the grid frequency in your area is stable and within the normal range.
Grid Underfrequency	The grid frequency is lower than the permissible range.	3. If the alarm persists, contact Hoymiles technical support team.
No Grid	The inverter detects that there is no grid connected.	 Generally, the inverter will reconnect to the grid after the grid recovers. If the alarm occurs frequently: 1. Check whether the grid supply is reliable. 2. Check whether the AC cable is firmly in place. 3. Check whether the AC cable is correctly connected. 4. Check whether the AC circuit breaker is disconnected. 5. If the alarm persists, contact Hoymiles technical support team.
RCD Fault	The residual leakage current is too high.	 The alarm can be caused by high ambient humidity, and the inverter will reconnect to the grid after the environment is improved. If the environment is normal, check whether the AC and DC cables are well insulated. If the alarm persists, contact Hoymiles technical support team.
PV Reverse Connection	The inverter detects that the PV strings are reversely connected.	 Check whether the corresponding string is of reverse polarity. If so, disconnect the DC switch and adjust the polarity when the string current drops below 0.5 A. If the alarm persists, contact Hoymiles technical support team.
PV Undervoltage	The PV voltage is lower than the permissible range.	 Check whether the DC cable is firmly in place. Check whether there is a PV module shaded. If so, remove the shade and ensure the PV module is clean. Check whether the PV module is in abnormal aging. If the alarm persists, contact Hoymiles technical support team.
PV Overvoltage	The PV voltage is higher than the permissible range.	 Check the specification and numbers of corresponding string PV modules. If the alarm persists, contact Hoymiles technical support team.

Display	Possible Cause	Handling Suggestions
Over Temperature	The temperature inside the inverter is higher than the permissible range.	 Make sure that the installation complies with the instructions from User Manual. Check whether the alarm "Fan Fault" occurs. If so, replace the faulty fan. If the alarm persists, contact Hoymiles technical support team.
ISO Fault	The insulation impedance of the PV string to the ground is too low.	 Use a multimeter to determine if the resistance between the earth and the inverter frame is close to zero. If not, please ensure that the connection is good. If the humidity is too high, an isolation fault may occur. Attempt to restart the inverter. If the fault persists, check it again when the weather turns fine. Check the resistance to ground from the PV module/ cable. Take corrective measures in case of leading to a short circuit or damaged insulation layer. If the alarm persists, contact Hoymiles technical support team.
Arc Fault	The inverter detects that there is an arc fault.	 Disconnect the DC switch and check whether DC cables are damaged and whether the wiring terminals are loose or in poor contact. If so, take corresponding corrective measures. After taking corresponding measures, reconnect the DC switch. If the alarm persists, contact Hoymiles technical support team.
EPS Load Overpower	The EPS load power is higher than the permissible range.	1. Reduce the power of EPS loads, or remove some EPS loads. The inverter will restart automatically. 2. If the alarm persists, contact Hoymiles technical support team.
Meter Reverse Connection	The inverter detects that the Meter or CT is reversely connected.	 Make sure that the installation complies with the instructions from User Manual. If the alarm persists, contact Hoymiles technical support team.
Meter Communication Fault	The inverter detects that there is a meter communication fault.	 Check whether the Meter communication cable and terminal are abnormal. Reconnect the Meter communication cable. If the alarm persists, contact Hoymiles technical support team.
Battery Reverse Connection	The inverter detects that the battery wirings are reversely connected.	 Check the battery for polarity correctness, and correct it if necessary. If the alarm persists, contact Hoymiles technical support team.
Battery Voltage Fault	The battery voltage is higher than the permissible range.	 Check if the battery input voltage is within the normal range. If the alarm persists, contact Hoymiles technical support team.
BMS Communication Fault	The inverter detects that there is a BMS communication fault.	 Check whether the BMS communication cable and terminal are abnormal. Reconnect the BMS communication cable. If the alarm persists, contact Hoymiles technical support team.

Display	Possible Cause	Handling Suggestions
BMS Battery Alarm	The inverter detects that there is a battery fault from BMS.	Try to restart the battery. If the fault persists, contact the battery manufacturer.
BMS Battery Fault	The inverter detects that there is a battery fault from BMS.	Try to restart the battery. If the fault persists, contact the battery manufacturer.
Relay Self-check Fault	The inverter detects that there is a relay self-check fault.	Try to restart the inverter. If the fault persists, contact Hoymiles technical support team.

5. Technical Datasheet

5.1 HYS Series Technical Parameters

Model	HYS-3.8LV-USG1	HYS-4.8LV-USG1	113-0.0LV-USG1	HYS-7.6LV-USG1	HYS-9.6LV-USG1	HTS-11.5LV-U
Battery			1111-0	and noid		
Battery type				ead-acid		
Battery voltage range (V)	0.0.10.0)-60		
/lax. charge/discharge current (A)	80/80	100/100	100/100	160/160	200/200	200/200
/lax. charge/discharge power (W)	3840/3840	4800/4800	4800/4800	7600/7600	9600/9600	9600/9600
Charging strategy for Li-ion battery				tion to BMS		
Charging curve			-	Equalization		
External temperature sensor				tional		
Communication			CAN,	RS485		
PV Input						
Recommended max. PV power (W)	5760	7200	9000	11520	14400	14400
Max. input voltage (V)			5	50		
Rated voltage (V)			3	80		
Start-up voltage (V)			1	50		
MPPT voltage range (V)			125	5-500		
Max. input current (A)	16/16	16/16	16/16	32/32	32/32	32/32
Max. short circuit current (A)	20/20	20/20	20/20	40/40	40/40	40/40
MPPT number/Max. input strings number	2/2	2/2	2/2	2/4	2/4	2/4
AC Input and Output (On-grid)	272	272				271
Rated output power (W)	3840	4800	6000	7680	9600	11520
	3840	4800	6000	7680	9600	11520
Max. output apparent power (VA)			9600	15360		
Max. input power (W)	7680	9600			19200	19200
Rated AC output voltage/Range (V)				211-264		
Rated grid frequency (Hz)				50		
Max. output current (A)	16	20	25	32	40	48
Max. input current (A)	32	40	40	64	80	80
Power factor				ng 0.8 lagging)		
THDi (@rated output)			<	3%		
AC Output (Off-grid)						
Rated output power (W)	3840	4800	4800	7680	9600	9600
Max. output apparent power (VA) ⁽¹⁾	7680, 10s	9600, 10s	9600, 10s	15360, 10s	19200, 10s	19200, 109
Back-up switch time (ms)			<	:10		
Rated output voltage (V)			120/240 (split phase)		
Rated output frequency (Hz)			e	50		
Max. continuous output current (A)	16	20	20	32	40	40
THDv (@linear load)				3%		
Efficiency						
MPPT efficiency	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%
Max. efficiency	97.6%	97.6%	97.6%	97.6%	97.6%	97.6%
CEC efficiency	97.0%	97.0%	97.0%	97.0%	97.0%	97.0%
Max. battery discharge to AC efficiency	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Protection	93.0%	95.070	95.0%	93.0%	93.070	93.0%
			Tata	avete d		
Anti-islanding protection				grated		
PV arc fault detection				grated		
PV string input reverse polarity protection			-	grated		
Compliant MLRSD products			Integ	grated		
Insulation resistor detection			Integ	grated		
Residual current monitoring unit				grated		
AC over current protection			Integ	grated		
AC short current protection			Integ	grated		
AC overvoltage and undervoltage protection				grated		
Surge protection				I/AC Type III		
General				21.5		
Dimensions (W \times H \times D)	198×747×	7.95 inch (502 × 61	5 × 202 mm)	198×291×	7.95 inch (502 × 74	0 x 202 mm)
Weight	15.0 ~ 24.2 ^	68.3 lbs (31 kg)	5 · 202 miny	15.0 % 25.1 %	90.4 lbs (41 kg)	
Mounting		50.5 105 (51 kg)	Mall M	lounting	50.+ 155 (+ i kg)	
5		100E += +1.40		3	E°C doroting)	
Operating temperature		-13°F to +149		g)/-25°C to +65°C (>4	5 C, derating)	
Relative humidity				condensing		
Cooling				Convection		
Topology (Solar/Battery)		T	J	h-frequency Isolatio	n	
Altitude				: (2000 m)		
Protection degree			21	be 4X		
Noise (dB)			<	40		
User interface			LED	& App		
Digital input/output		1 × DI, 2 × DO				
Communication				Wi-Fi/4G/Ethernet		
Warranty				Years		
Certifications and Standards			10			
Grid connection standard		TE	FF 1547-2018 TEEP	1547.1-2020, SRD2	0	
Safety/EMC standard		UL 1741, CSA C22.		1 CRD, UL 1741 SB, F	-CC Part 15 Class B	
	UL 1699B					
AFCI Software approval		UL 1998				

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5.2 HAS Series Technical Parameters

Model	HAS-3.8LV-USG1	HAS-4.8LV-USG1	HAS-6.0LV-USG1	HAS-7.6LV-USG1	HAS-9.6LV-USG1	HAS-11.5LV-US
Battery				-		
Battery type			Li-ion/L	ead-acid		
Battery voltage range (V)		40-60				
Max. charge/discharge current (A)	80/80	100/100	100/100	160/160	200/200	200/200
Max. charge/discharge power (W)	3840/3840	4800/4800	4800/4800	7600/7600	9600/9600	9600/9600
Charging strategy for Li-ion battery			Self-adapt	ion to BMS		
Charging curve			3 Stages/E	qualization		
External temperature sensor			-	ional		
Communication				RS485		
AC Input and Output (On-grid)	-					
Rated output power (W)	3840	4800	6000	7680	9600	11520
Max. output apparent power (VA)	3840	4800	6000	7680	9600	11520
Max. input power (W)	7680	9600	9600	15360	19200	19200
Rated AC output voltage/Range (V)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	5000		11-264	15200	19200
Rated grid frequency (Hz)				50		
Max. output current (A)	16	20	25	32	40	48
Max. input current (A)	32	40	40	64	80	80
Power factor	52	40		ng 0.8 lagging)	80	80
				ig 0.8 lagging) 3%		
IFHDi (@rated output) AC Output (Off-grid)				570		
	3840	4800	4800	7680	0000	0000
Rated output power (W)					9600	9600
Aax. output apparent power (VA)	7680, 10s	9600, 10s	9600, 10s	15360, 10s	19200, 10s	19200, 10s
Back-up switch time (ms)				10		
Rated output voltage (V)				split phase)		
Rated output frequency (Hz)				60		
Max. continuous output current (A)	16	20	20	32	40	40
FHDv (@linear load)			<	3%		
Efficiency	05.004	05.004	05.004	05.004	05.00/	05.00/
Max. battery discharge to AC efficiency	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Protection			Too too a	we have all		
Anti-islanding protection	Integrated					
AC over current protection			-	rated		
AC short current protection			-	Irated		
AC overvoltage and undervoltage protection			-	rated		
Surge protection			DC Type II.	/AC Type III		
General						
Dimensions ($W \times H \times D$)	19.8 × 24.2 >	< 7.95 inch (502 × 61	5 × 202 mm)	19.8 × 29.1 >	< 7.95 inch (502 × 74	10 × 202 mm)
Veight		61.7 lbs (28 kg)			81.6 lbs (37 kg)	
Nounting				ounting		
Operating temperature	-13°F to +149°F (>113°F, derating)/-25°C to +65°C (>45°C, derating)					
Relative humidity	0-95%, no condensing					
Cooling			Natural C	onvection		
opology (Battery)	High-frequency Isolation					
Altitude	≤6562 ft (2000 m)					
Protection degree	Type 4X					
Noise (dB)	<40					
Jser interface	LED & App					
Digital input/output			1 × DI,	2 × DO		
Communication	RS485, Optional: Wi-Fi/WLAN/GPRS					
Narranty	10 Years					
Certifications and Standards						
Grid connection standard		TF	EE 1547-2018. IEFF	1547.1-2020, SRD2	.0	
afety/EMC standard	UL 1741, CSA C22.2 No.107.1, UL 1741 CRD, UL 1741 SB, FCC Part 15 Class B					
				1998		

Appendix A: Power Quality Response Modes

1. Voltage Trip

When the power grid voltage is abnormal, the inverter can be turned off for a certain period of time.

Shall trip	Default setting		Ranges of allowable settings	
function	Voltage (V)	Clearing time (s)	Voltage (V)	Clearing time (s)
OV2	1.20	0.16	Fix at 1.2	Fix at 0.16
OV1	1.10	13.0	1.10-1.20	1.0-13.0
UV1	0.88	21.0	0.0-0.88	2.0-50.0
UV2	0.5	2.0	0.0-0.50	0.16-21.0

2. Consecutive HVRT_240 V&120 V

The ability of a generating unit or generating plant to stay connected during voltage dips or swells.

Voltage range (p.u.)	Operating mode/ response	Minimum ride through time (s)	Maximum response time (s) (design criteria)
V>1.20	Cease to Energize ⁽²⁾	N/A	0.16
1.10 <v≤1.20< td=""><td>Momentary Cessation⁽³⁾</td><td>12</td><td>0.083</td></v≤1.20<>	Momentary Cessation ⁽³⁾	12	0.083
0.88≤V≤1.10	Continuous Operation	Infinite	N/A
0.70≤V<0.88	Mandatory Operation	20	N/A
0.50 ⁽¹⁾ ≤V<0.70	Mandatory Operation	10	N/A
V<0.50 ⁽¹⁾	Momentary Cessation	1	0.083

(1): Cessation of current exchange of DER with Area EPS in not more than the maximum specified time and with no intentional delay. This does not necessarily imply disconnection, isolation, or a trip of the DER. This may include momentary cessation or trip.

(2): Temporarily cease to energize an EPS, while connected to the Area EPS, in response to a disturbance of the applicable voltages or the system frequency, with the capability of immediately restoring output of operation when the applicable voltages and the system frequency return to within defined ranges.(3): The voltage threshold between mandatory operation and momentary operation may be changed by mutual agreement between the Area EPS operator and DER operator.

3. Frequency Trip_240 V

When the power grid frequency is abnormal, the inverter can be turned off for a certain period of time.

Shall trip	Default setting		Ranges of allowable settings	
function	Frequency (Hz)	Clearing time (s)	Frequency (Hz)	Clearing time (s)
OF2	62.0	0.16	61.8-66.0	0.16-1000
OF1	61.2	300.0	61.0-66.0	180.0-1000
UF1	58.5	300.0	50.0-59.0	180.0-1000
UF2	56.5	0.16	50.0-57.0	0.16-1000

4. H/LFRT

The ability of a generating unit or generating plant to stay connected during frequency dips or swells.

Frequency range (Hz)	Operating mode	Minimum time (s)
f>62.0	N/A	N/A
61.2 <f≤61.8< td=""><td>Mandatory Operation</td><td>299</td></f≤61.8<>	Mandatory Operation	299

58.8≤f≤61.2	Continuous Operation	Infinite
57.0≤f<58.8	Mandatory Operation	299
f<57.0	N/A	N/A

5. Volt-Var (Default)

The inverter will change reactive output power based on voltage change.



Setting point	Voltage range	Voltage default	Q range/default
Vref	0.95Vn-1.05Vn	Un	/
(V1, Q1)	(Vref-0.18Vn)-(V2-0.02Vn)	Vref-0.08Vn	(0-60%) Sn/+40%Sn
(V2, Q2)	(Vref-0.02Vn)-Vref	Vref-0.02Vn	(-60%-60%) Sn/0
(V3, Q3)	Vref-(Vref+0.03Vn)	Vref+0.02Vn	(-60%-60%) Sn/0
(V4, Q4)	(V3+0.02Vn)-(Vref+0.18Vn)	Vref+0.08Vn	(-60%-0) Sn/-44%Sn

Tr: Open loop response time, default 5s, range 1-90s.

6. Vol-Watt (Default)

The inverter will change reactive output power based on active power change.



Figure H.5—Example active power-reactive power characteristic

Active power-reactive power parameters	Ranges of allowable settings	Default settings
Р3	(P2+0.1 Prated)-Prated	Prated
P2	0.4 Prated-0.8 Prated	50%Prated
P1	Pmin-(P2-0.1 Prated)	20%Prated
P'1	(P'2-0.1 P'rated)-P'min	-20%Prated
P'2	0.8 P'rated-0.4 P'rated	-50%Prated
P'3	P'rated-(P'2+0.1 P'rated)	-Prated

Q3	-60%Sn-60%Sn	-44%Prated
Q2	-60%Sn-60%Sn	0
Q1	-60%Sn-60%Sn	0
Q'1	-60%Sn-60%Sn	0
Q'2	-60%Sn-60%Sn	0
Q'3	-60%Sn-60%Sn	44%Prated

Note:

Prated is the nameplate active power rating of the DER.

P'rated is the maximum active power that the DER can absorb.

Pmin is the minimum active power output of the DER.

P'min is the minimum, in amplitude, active power that the DER can absorb.

P' parameters are negative in value.

The maximum DER response time to maintain constant reactive power shall be 10s or less.

7. Vol-Watt (Default)

The inverter will change active power output power based on voltage change.



Voltage-active power parameters	Ranges of allowable settings	Default values for DER
V1	1.05Vn-1.09Vn	1.06Vn
P1	N/A	Prated
V2	(V1+0.01Vn)-1.10Vn	1.1Vn
P'2	0-P'rated	0
Open loop response time	0.5s-60s	10s

8. Fre-Watt (Default)

The inverter will change active power output power based on frequency change.

Parameter	Default settings	Ranges of allowable settings
dbOF, dbUF (Hz)	0.036	0.017 ⁽¹⁾ -1.0
kOF, kUF	0.05	0.03-0.05
Response time (small-signal) (s)	5	1-10

(1): A deadband of less than 0.017 Hz shall be permitted.

Appendix B: HECO

1. Fre-Watt (Default)

The inverter will change active power output power based on frequency change.

Parameter	Default settings	Ranges of allowable settings
dbOF, dbUF (Hz)	0.036	0.017-1.0
kOF, kUF	0.07	0.02-0.07
Response time (small-signal) (s)	5	0.2-10

2. H/LFRT (Default)

The ability of a generating unit or generating plant to stay connected during frequency dips or swells.

Frequency range (Hz)	Operating mode	Minimum time (s)
f>65.0	N/A	N/A
63.0 <f≤65.0< td=""><td>Mandatory Operation</td><td>299</td></f≤65.0<>	Mandatory Operation	299
57.0≤f≤63.0	Continuous Operation	Infinite
50.0≤f<57.0	Mandatory Operation	299
f<50.0	N/A	N/A



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S-Miles End-user

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